

SAFE WORK ASSURANCE PLATFORM

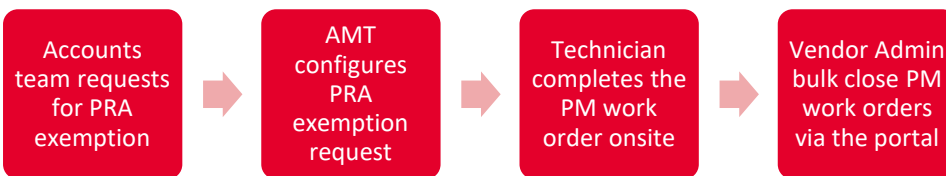


SWAP | PRA Exemption Process

It allows technicians to bypass the PRA submission process for specific PM work orders and it permits vendor administrators to perform bulk closures via the portal.

This is not applicable to all PPMs; Account teams must liaise with the Asset Management Team to have their chosen service types configured in JDE.

How it works:



How to Request:

Accounts team would have to request the Asset Management team to place the PRA exemptions on specific PM service types (i.e. Cleaning etc.)

Note: If you are a supplier please email your request to the Application Support team.

Processing:

Once the PRA exemptions have been put in place, PM work orders for the requested service types will automatically show 'No PRA Required' status instead of 'Dispatched' once they are generated.

The new status will also be visible via SWAP and will prompt Vendor Administrators to perform bulk closure without getting technicians to update them via the app.

SYSTEM

Safe Work Assurance Platform (SWAP)

COMPATABILITY REQUIREMENTS

- Registered in SWAP
- Approved, Qualified Technicians
- SWAP Application Downloaded

KEY CONTACTS

Application Support Team:
1300 149 286 (1)
AU.Application.Support@cushwake.com

SWAP Support NZ:
0800 888 068
NZ.SWAP@cushwake.com

Finance Enquiries:
FinanceHelpdesk@cushwake.com

FURTHER INFORMATION

For user guides and training dates, please visit the [Vendor Engagement Portal](#)

